

Request for Empanelment (RFE) of Diabetes CMS Vendors

Date: 17th October 2025

CORRIGENDUM No. 1

Please note the Amendments to the RFE published dated 03rd October 2025

No.	RFE Clause and Page number	As per original RFE document	Amended Clause
1	Section 1: Abbreviations and definitions On page 4	Diabetes CMS Empanelment Requirements (DCER): The DCER includes: A) NABH Digital Health Standards (DHS) for Clinic Management Systems (CMS), and B) NABH Digital Health Standards-CMS: Diabetes Annexure (Please See Annexure 1 of this RFE) To be eligible for RSSDI-KCDD CMS empanelment, the diabetes CMS vendor must commit to comply with NABH Base Certification requirements (i.e., Core: 100% Commitment: 60 % and Achievement: 30%) by 31st March 2026. AND for the NABH Digital Health Standards for CMS: Diabetes Annexure, diabetes CMS vendor must commit to comply with at least Core: 100% Commitment: 60 % and Achievement: 40% Excellence: 40% by 31st March 2026.	Diabetes CMS Empanelment Requirements (DCER): The DCER consists of 128 objective elements (OEs) which includes 112 Generic CMS objective elements (OE) and 16 Diabetes specific objective elements as defined by NABH Digital health Standards for CMS and NABH Digital Health CMS Standards: Diabetes Annexure. As part of the RSSDI empanelment evaluation process, the vendors are expected to assess their product maturity against the 128 OEs listed in the RSSDI DCER Self-Assessment Toolkit (SAT) provided in an Excel workbook.

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2	4.2 Stage I: Pre-Qualification (PQ) evaluation of proposals New addition on Page 11	S.No.	PQ Eligibility Criteria		Supporting documents		S. No.	PQ Eligibility Criteria		Supporting documents	
		-	-		-		6	The Applicant should commit to get certified for the NABH Digital Health Standards for CMS (at least Base level) and the NABH Digital Health CMS Standards: Diabetes Annexure by 31 st March 2026		Undertaking on company letterhead with a road map to NABH certifications (Annexure-15)	
3	4.2 Stage II.1: Technical Evaluation on Page 13	S. No.	Technical Evaluation Criteria	Measurement Parameters	Max Marks	Supporting documents	S. No.	Technical Evaluation Criteria	Measurement Parameters	Max Marks	Supporting documents
		5	Certifications	The CMS vendor must have the following valid certifications: - ISO/IEC 27001:2022 - Information Security Management System (5 marks) - Valid WASA certification valid till at least 31st July 2026 (5 marks)	10 Marks	Copy of valid and active certifications as on 31 st Aug 2025	5	Certifications	The CMS vendor must have the following valid certifications: - ISO/IEC 27001:2022 - Information Security Management System (5 marks) - Valid WASA certification valid till at least 31st July 2026 (5 marks)	10 Marks	Copy of valid and active certifications as on 31 st Aug 2025 / renewal application

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4	4.2 Stage II.2: DCER Evaluation & Commitment for feature development On Page 15	A. Please note that Applicants will be evaluated for DCER (Annexure – 1), and total marks obtained after the demo will be considered for evaluation. B. RSSDI-KCDD will also invite vendors for a demonstration of CMS product against each functional and non-functional requirement of DCER. The date, time, and location would be communicated to the Applicants by RSSDI-KCDD once the responses are evaluated C. The final ‘DCER’ score will be the actual marks earned after the product demonstration against maximum marks and will be normalised to the maximum marks of 100. D. The applicant or CMS vendor is expected to deliver the functionality within the final timelines post the product demo and evaluation.	A. Please note that Applicants will be evaluated for DCER (Annexure – 1), and total marks obtained after the demo will be considered for evaluation and not just on the self-assessment submitted during the PQ round. The score obtained from the RSSDI DCER Self Assessment Toolkit (SAT), provided in a Excel workbook, will be used to rank the most mature products during the empanelment process. B. RSSDI will also invite shortlisted vendors for a demonstration of their CMS product against each objective element in the DCER. The date, time, and mode/channel for the demonstration would be communicated to the Applicants once the responses are evaluated. C. The final ‘DCER’ score will be the actual marks earned after the product demonstration against maximum marks and will be normalized to the maximum marks of 100. D. Post empanelment, the empanelled CMS vendor is expected to develop the features within the committed timelines as marked in the SAT sheet during the product demo and evaluation.
5	4.2 Stage II.3: Financial Evaluation	IMPORTANT NOTES: A. RSSDI-KCDD will share the Reference Price with RSSDI member clinics. It is clarified that RSSDI-KCDD will NOT share individual Applicant pricing with RSSDI member clinics. B. Applicants will sell their products directly to RSSDI member clinics, based on the scope of requirements, and commercial terms agreed between Applicants and RSSDI	IMPORTANT NOTES: A. The focus of this RFE is exclusively on CMS products (CMS deployments in standalone single-doctor clinics). HIS/EMR systems, which are being used only in hospital OPDs, will not be considered as CMS products. B. RSSDI-KCDD will share the Reference Price with RSSDI member clinics. It is clarified that RSSDI-KCDD will NOT share individual Applicant pricing with RSSDI member clinics.

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		member clinics. RSSDI-KCDD will not issue any direct work order on behalf of any RSSDI member clinics and will not make any direct payment to Diabetes CMS vendors (DCVs). The DCVs can discuss the scope of work of implementation and finalize payment terms and conditions directly with the interested RSSDI member clinics. C. The purchase of any CMS product based on their specific needs is within the discretion of RSSDI member clinics, and choosing a RSSDI empanelled CMS is not mandatory for them.	C. Empanelled CMS vendors Applicants will sell their products directly to RSSDI member clinics, based on the scope of requirements, and commercial terms agreed between the CMS vendors Applicants and RSSDI member clinics. RSSDI-KCDD will not issue any direct work order on behalf of any RSSDI member clinics and will not make any direct payment to Diabetes CMS vendors (DCVs). The DCVs can discuss the scope of work of implementation and finalize payment terms and conditions directly with the interested RSSDI member clinics. D. The purchase of any CMS product based on their specific needs is within the discretion of RSSDI member clinics, and choosing a RSSDI empanelled CMS is not mandatory for them.
6	4.3 Evaluation Process On Pages 18 and 19	* The DCER score will be normalized to a maximum mark of 100. All Applicants irrespective of clinic category, will be evaluated for: A. Availability and commitment towards mandatory compliance with NABH Digital Health Standards for CMS: Diabetes Annexure within defined timelines as submitted in the vendor's proposal. B. Availability and commitment toward mandatory compliance with NABH Digital Health Standards for CMS within defined timelines as submitted in the vendor's proposal.	* The DCER score will be normalized to a maximum mark of 100.
7	Annexure-1 DCER On Page 23	DCER stands for "Diabetes CMS Empanelment Requirements" which is a minimal set of requirements that RSSDI-KCDD believes any Diabetes CMS should comply with. The CMS vendors must commit to comply with the Base certification requirements as per the: 1) NABH Digital Health Standards for CMS, 2) NABH Digital Health Standards for CMS: Diabetes Annexure to apply for the RFE.	The RSSDI DCER Self-Assessment Toolkit (SAT) is an Excel workbook and can be downloaded from the RSSDI website or obtained by writing to rssdi-kcdd@rssdi.in In the RSSDI DCER Self Assessment Toolkit (SAT) workbook, in "Assessment" sheet, the "Feature Availability Status / Timeline" column needs to be updated by the Applicant or CMS vendor.

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		The DCER document is an excel sheet and can be downloaded from the RSSDI website. This DCER excel sheet is a password protected sheet and only the "Feature Status" column can be edited by the Applicant or CMS vendor. To enable editing of the "Feature Status" column, use the password DCV@2025.							
8	Annexure 3 Pre-Qualification Checklist On Page 25	Checklist has 8 points			Point No.9 added				
					9	Undertaking certificate on company letterhead with a road map to compliance stage (Annexure-15) For NABH Digital Health Standards for Clinic Management Systems, our CMS solution will comply with at least the NABH Base Certification requirements, i.e., Core: 100%, Commitment: 60%, and Achievement: 30%. For the NABH Digital Health CMS Standards: Diabetes Annexure, our CMS solution will comply with at least Core: 100%, Commitment: 60%, Achievement: 40%, and Excellence: 40%.	Attach document	Yes/ No	
9	Annexure 9 Technical Proposal Checklist On Page 31	10.	Copy of valid WASA certification (must be valid till at least 31 st July 2026)	Attach Document	Yes/No	10.	Copy of valid and active WASA certifications or renewal application	Attach Document	Yes/No